

Antonio Gill

Arizona American Water

W-01303A-09-0343

SW-01303A-09-0343



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From: Richard Tigges
Sent: Tuesday, September 07, 2010 4:07 PM
To: Pierce-Web
Subject: Anthem water rates

In Opposition

ORIGINAL

Message to Arizona Corporation Commission

Subject: Anthem water rates

The past water rate increase of about 2 years ago should never have happened. I think everyone of clear conscience would agree with that.

The current request from Arizona American Water is so far out of reason that it is laughable. Except it is definitely NOT FUNNY!

None of the options presented by them are acceptable.

What IS acceptably is to grant them nothing, AND to reverse the past increase!

I believe the commission's job is to protect the consumer, while allowing a business like Arizona American Water to make a reasonable profit. It is not to help them take money from consumers to pay for bad business decisions. Or to make a huge profit. In these economic times, asking for an increase is not a responsible thing for a company to do. Neither is granting an increase of any kind.

Having observed the number of lawyers working working on Arizona American Water's behalf, I would have to believe they are currently doing quite well.

PLEASE do the correct and responsible thing and protect the consumer from this giant corporation.

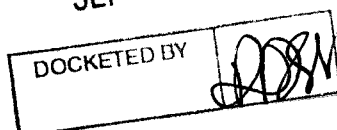
We consumers are watching very closely to see how each commissioner votes on this issue.

Causing another hardship on this community could very well destroy it, and more importantly, the people who live here.

Richard Tigges

Arizona Corporation Commission
DOCKETED

SEP 9 2010



ARIZONA CORPORATION
COMMISSION
DOCKET CONTROL

2010 SEP -9 PM 4:45

RECEIVED

Antonio Gill

Arizona American Water

W-01303A-09-0343

SW-01303A-09-0343

From: Walter McDaniel
Sent: Tuesday, September 07, 2010 9:38 PM
To: Pierce-Web
Subject: Arizona American Water Company's proposed rate increase - Anthem

In Opposition

September 7, 2010

To: Commissioners Pierce

Re: Arizona American Water Company's proposed rate increase - Anthem

I am writing to express my deep concern regarding Arizona American Water Company's proposed rate increase and the impact this will have on our community, our neighbors and my wife and I.

Many of the residents of the Anthem area are retirees. Earlier this year, my employer eliminated my position and now I find myself "retired" and on a fixed income. The prospect of trying to "absorb" a 70+ percent increase in our water bill is incomprehensible. Those of us who are retired do not receive salary increases so the only means we have to handle increases of this magnitude requires that we cut our expenses in other areas. This means that I and many of my neighbors would have no choice but to make sacrifices like cutting back in our health care expenditures, reducing prescription medication usage, and cutting back in our giving to our church and other charitable organizations.

I am not an expert in this matter, but it is my understanding that this increase is driven by Arizona American Water Company's desire to recapture their up-front infrastructure investment on a highly accelerated schedule. It would seem the solution is apparent. Send Arizona American a strong message that you will protect the residents of Anthem from this greedy action. Please make it clear to Arizona American that Anthem's rates are already 50 percent higher than paid by most other residents in the greater Phoenix area. Please reject Arizona American's request to introduce this unconscionable rate increase and require them to use a more widely accepted practice of amortizing their investment over a 30-40 year timeframe.

Unfortunately, you do not know my wife or me. Since you do not personally know us, I urge you to make this personal by thinking about how an increase of this magnitude would affect your parents or your grandparents. Think about the kind of sacrifices that they would have to make in order to respond to this unthinkable rate increase. Think about how they would be impacted, not only when their own water rate is so dramatically increased, but also when that impact is compounded as others, like their homeowners associations, begin to pass along their rate increases. I would hope that you would choose to reject this proposal if it were your own family that would be so adversely affected by such an unthinkable and unnecessary rate increase.

Respectfully,

Walt and Dorie McDaniel

Homeowners and year-around residents

Anthem, AZ

Antonio Gill

Arizona American Water

W-01303A-09-0343

SW-01303A-09-0343

From: John Coleman
Sent: Tuesday, September 07, 2010 7:55 PM
To: Pierce-Webb
Subject: Proposed Anthem water rate hike

In Opposition

This is utterly ridiculous. Compare the "existing" water rates to those in Arizona and it must be the highest, hands down. Are you aware that the current water rate does NOT include Garbage Pick-Up? Phoenix water, Scottsdale water, etc etc at least include garbage pick up. Not at Anthem....excuse me, not at Anthem Country Club East of the I-17. Garbage pick up is \$212.00 per year, per house. This is already absurd and they want to increase it +77%? Their nuts and if you approve it, the same. Enough is enough. Just because Del Webb and AZ AM Water were in cahoots and that Del Webb sold every lot 10 YEARS before they had planned.....ya, 10 years sooner than planned, the subsidy goes away. I purchased in 2002 and nothing in my closing papers 3-ring binder had anything to do with the water issue. This is just "one more reason to sell and leave Anthem." What do YOU pay per month and does it include garbage pickup? Answer yourself that.

John Coleman

Anthem, AZ

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Regards,

John Coleman